



कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)



मुख्यालय
Headquarters
पंचदीप भवन सी०आई०जी रोड, नई दिल्ली-110002
PANCHDEEP BHAWAN, C.I.G. MARG, NEW DELHI-110 002
Phone: 011-23604700 Email: dir-gen@esic.nic.in
Website: www.esic.nic.in / www.esic.in

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Circular

Kind reference is invited towards the intricate nature of tasks carried out by ESIC. Further, over recent years, the complexity of tasks undertaken by ESIC has notably intensified. Furthermore, in the coming years, the functions that will be performed by the ESI Corporation would become more and more diverse, and therefore, expectations of our IPs/ beneficiaries are bound to increase. In these circumstances, we have to leverage information technology to ensure that delivery standards are continuously upgraded and complexities of managing a large and diverse Organisation like ESIC and its related offices under the State Governments, are properly addressed.

However, the existing e-governance platform of ESIC, Panchdeep 1.0, is becoming technologically outdated and is less scalable. It has started showing strains in terms of its adaptability, user friendliness and infrastructural / connectivity facilities. A new platform shall be needed which shall be future ready without showing strains in any aspect, whether connectivity or adaptability or ease of operation or Security. ESIC aims to build a new-age e-governance project (Panchdeep 2.0) from scratch.

In this connection, ESIC has engaged an Consulting Entity for Project Management (CEPM) agency, namely M/s Deloitte Touche Tohmatsu India LLP. This consulting entity will assist ESIC, in designing roadmap and getting it implemented through technological improvisations in terms of hardware, software, connectivity and business re-engineering to make it more flexible, adaptable and user friendly. The consulting services will assist ESIC in both project development and project management. The agency will assist in selection of a service provider, project management, implementation and monitoring.

In light of the above, all field offices are requested to provide their valuable suggestions and comments regarding different modules of Project Panchdeep 1.0, including Insurance, Revenue, HIS, ERP, etc. These inputs will aid in facilitating the transition to Panchdeep 2.0.

Comments/ suggestions may be sent to the email ID 'ad-ict@esic.nic.in' giving complete reference preferably with relevant documents.

Dr. Mona Varma
Dy. Medical Commissioner (ICT Division)

Copy To:

1. IC (NTA)/ Zonal Insurance Commissioner(s)/ Zonal Medical

Commissioner(s)

2. Regional Directors/Directors(I/c)/Jt. Directors(I/c) of all ROs/SROs
3. Medical Superintendents of all ESIC Medical Hospitals
4. D(M) Delhi/ D(M) Noida / Director NTA
5. Dean, all ESIC Medical Colleges and Hospitals
6. Website Content Manager for uploading on website.